



**Reasons you might want a  
predetermination:**

- ✓ *If you are having  
extensive dental work*
- ✓ *To ensure a procedure  
is covered*
- ✓ *To see if you will  
exceed your maximum*
- ✓ *If you need to plan  
your payment in  
advance*

*At Delta Dental...  
we keep you smiling.®*



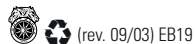
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**Customer Service**

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Visit Delta's web site at:  
[www.deltadentalca.org](http://www.deltadentalca.org)



Predetermination:  
A free estimate of  
your dental costs



 **DELTA DENTAL®**



### ● **Predetermination: a free estimate of your dental costs**

If you are thinking about having extensive

dental work, you should know about a free service Delta provides to its enrollees called a *predetermination*. It is a valuable service that can help you make more informed decisions about your dental care.

A predetermination is particularly useful for more costly procedures such as crowns, wisdom tooth extractions, bridges, dentures or periodontal surgery. When your dentist predetermines treatment with Delta, you'll receive an estimate of your share of the cost and how much Delta will pay — before treatment begins.

You can ask your dentist to predetermine any treatment, but this service is specifically designed to help determine costs of an extensive treatment plan.

### ● **How does a predetermination work?**

To predetermine treatment, your dentist sends Delta a proposed treatment plan, along with relevant x-rays. Delta then checks to be sure the services are covered by your dental plan. Some dental work may be limited or excluded by your plan, and you will want to know before you proceed with treatment exactly what services are covered. Delta also calculates how any copayments and dollar maximum limits might affect your share of the cost. Your dentist then receives an estimate of the amount Delta will pay for approved services and the amount you will be responsible for. To provide faster turnaround, a predetermination does not take into account any deductibles, so remember to figure in your deductible, if necessary.

Predeterminations usually take about three weeks. Unless the need is urgent, it is worthwhile to find out exactly how much of your treatment is covered, allowing you to plan in advance for your portion of the dental bill. Predeterminations are a useful tool to help you and your dentist make a more informed decision about your dental care.

