



Service and Support

Here When You Need Us



Online Administration 24/7/365

For online administration, login to **Empower** by visiting: empower.copower.com.
For express activation, email us at empower@copower.com or contact your **CSR**.

Visit copower.com to download enrollment and termination forms. Please send completed forms via:

- Fax: **650.348.1149**
- E-mail: requests@copower.com

Customer Success Representatives

If you need assistance with basic administrative tasks, such as enrollments, terminations, billing and payments – please call CoPower at **888.920.2322**. Use the extension number shown below for your particular employer name. For example, a group name starting with the letters A-D would call **888.920.2322, ext. 1801**. CoPower is open Monday through Friday, 8:00 – 5:00 PST.

Customer Success Representatives

Tami Nguyen	Groups A-D and Numeric	Ext. 1801	tnguyen@copower.com
Jameelah Abreu	Groups E-J	Ext. 1802	jabreu@copower.com
Tiffany Bumpers	Groups K-P	Ext. 1803	tbumpers@copower.com
Daniel Warner	Groups Q-S	Ext. 1804	dwarner@copower.com
Wendy Baylo	Groups T-Z	Ext. 1805	wbaylo@copower.com

Broker and Sales Support

Rodney Mattos	Regional Sales Manager	Ext. 1717	rmattos@copower.com
Jason Diffenauer	Sales Account Manager	Ext. 1731	jdiffenauer@copower.com
Broker of Record Changes		Ext. 8019	brokerchanges@copower.com
Broker Commissions		Ext. 8021	brokerchanges@copower.com

Carrier Contact Information

Delta Dental of California	888.335.8227	www.deltadentalins.com
DeltaCare® USA	800.422.4234	www.deltadentalins.com
Landmark	800.298.4875	www.lhp-ca.com
MetLife	800.275.4638	www.metlife.com
UnitedHealthcare	888.571.5218	www.myuhc.com
Unum Life	866.679.3054	www.unum.com
Unum LTD	877.854.7637	www.unum.com
VSP	800.877.7195	www.vsp.com