



Service and Support

Here When You Need Us



Online Administration 24/7/365

For online administration, login to **Empower** by visiting: empower.copower.com
 For express activation, email us at copower.empower@amwins.com or contact your Customer Service Representative.

Visit copower.com to download enrollment and termination forms. Please send completed forms via:

- Fax: [650.348.1149](tel:650.348.1149)
- E-mail: copower.requests@amwins.com

Customer Service

If you need assistance with basic administrative tasks, such as enrollments, terminations, billings, and payments – please call CoPower at [888.920.2322](tel:888.920.2322). You can reach your dedicated Customer Service Representative (CSR) by providing the corresponding name below. For example, a group name starting with the letter S would call [888.920.2322](tel:888.920.2322) and when prompted say “Daniel Warner.”

CoPower is open Monday through Friday, 8:00AM – 5:00PM PST.

Customer Success Representatives:

Lucy Chavarria	Groups A-C	lucy.chavarria@amwins.com
Jameelah Abreu	Groups D-J	jameelah.abreu@amwins.com
Marcie Serna	Groups K-R	marcie.serna@amwins.com
Daniel Warner	Groups S-Z and Numerics	daniel.warner@amwins.com

Customer Success Team Supervisor:

Wendy Baylo	Key Accounts 50+	wendy.baylo@amwins.com
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Broker and Sales Support

Jason Diffenauer	Sales Account Manager	jason.diffenauer@amwins.com
Broker of Record Changes		copower.brokerchanges@amwins.com
Broker Commissions		copower.brokerchanges@amwins.com

Carrier Contact Information

Delta Dental of California	888.335.8227	www.deltadentalins.com
DeltaCare® USA	800.422.4234	www.deltadentalins.com
Landmark	800.298.4875	www.lhp-ca.com
MetLife	800.275.4638	www.metlife.com
Unum Life	866.679.3054	www.unum.com
Unum LTD	877.854.7637	www.unum.com
VSP	800.877.7195	www.vsp.com