



# Service and Support

## Here When You Need Us



### Online Administration 24/7/365

For online administration, login to **Empower** by visiting: [empower.copower.com](http://empower.copower.com).  
For express activation, email us at [empower@copower.com](mailto:empower@copower.com) or contact your **CSR**.

Visit [copower.com](http://copower.com) to download enrollment and termination forms. Please send completed forms via:

- Fax: **650.348.1149**
- E-mail: [requests@copower.com](mailto:requests@copower.com)

### Customer Success Representatives

If you need assistance with basic administrative tasks, such as enrollments, terminations, billing and payments – please call CoPower at **888.920.2322**. Use the extension number shown below for your particular employer name. For example, a group name starting with the letters A-B would call **888.920.2322, ext. 1807**. CoPower is open Monday through Friday, 8:00AM – 5:00PM PST.

Jennifer O'Connor	Groups A-B and Numeric	Ext. 1807	<a href="mailto:joconnor@copower.com">joconnor@copower.com</a>
Tami Nguyen	Groups C-F	Ext. 1801	<a href="mailto:tnguyen@copower.com">tnguyen@copower.com</a>
Jameelah Abreu	Groups G-K	Ext. 1802	<a href="mailto:jabreu@copower.com">jabreu@copower.com</a>
Tiffany Bumpers	Groups L-O	Ext. 1803	<a href="mailto:tbumpers@copower.com">tbumpers@copower.com</a>
Daniel Warner	Groups P-S	Ext. 1804	<a href="mailto:dwarner@copower.com">dwarner@copower.com</a>
Ashley Park	Groups T-W	Ext. 1808	<a href="mailto:apark@copower.com">apark@copower.com</a>
Wendy Baylo	Groups X-Z	Ext. 1805	<a href="mailto:wbaylo@copower.com">wbaylo@copower.com</a>

### Broker and Sales Support

Rodney Mattos	Regional Sales Manager	Ext. 1717	<a href="mailto:rmattos@copower.com">rmattos@copower.com</a>
Jason Diffenauer	Sales Account Manager	Ext. 1731	<a href="mailto:jdiffenauer@copower.com">jdiffenauer@copower.com</a>
Broker of Record Changes		Ext. 8019	<a href="mailto:brokerchanges@copower.com">brokerchanges@copower.com</a>
Broker Commissions		Ext. 8021	<a href="mailto:brokerchanges@copower.com">brokerchanges@copower.com</a>

### Carrier Contact Information

Delta Dental of California	888.335.8227	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>
DeltaCare® USA	800.422.4234	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>
Landmark	800.298.4875	<a href="http://www.lhp-ca.com">www.lhp-ca.com</a>
MetLife	800.275.4638	<a href="http://www.metlife.com">www.metlife.com</a>
UnitedHealthcare	888.571.5218	<a href="http://www.myuhc.com">www.myuhc.com</a>
Unum Life	866.679.3054	<a href="http://www.unum.com">www.unum.com</a>
Unum LTD	877.854.7637	<a href="http://www.unum.com">www.unum.com</a>
VSP	800.877.7195	<a href="http://www.vsp.com">www.vsp.com</a>